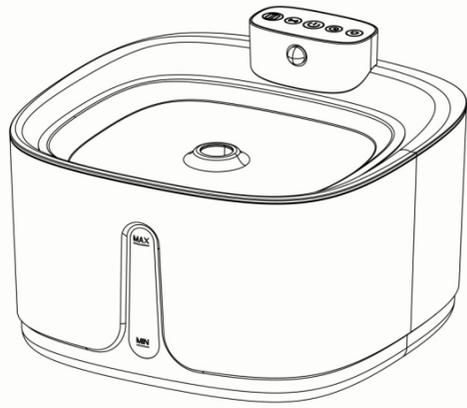


Smart Pet Water Fountain Instructions Manual

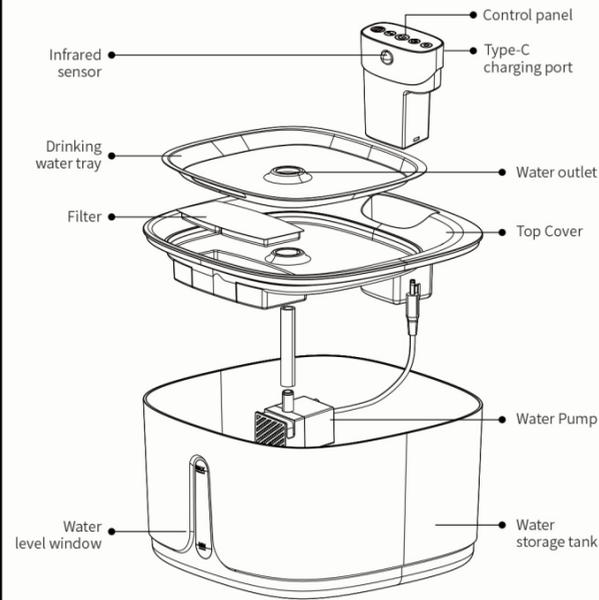


Please read this manual carefully before use, and keep the manual.

Use Safety Instructions

1. Use this product based on your pet's actual needs.
2. Please keep the power adapter and power cord dry during cleaning.
3. Please use this product in a cool, dry, and away from ignition environment.
4. This product is in low voltage mode, but pet biting wires may cause electrical leakage. Please ensure proper use under appropriate supervision.
5. Please use a DC 5V-1A power adapter that complies with national and regional safety standards. Using non-compliant adapters, especially certain fast-charging adapters, may lead to product malfunction or pose safety risks.
6. Please do not place this product in a dishwasher for cleaning.
7. Unplug the power cord if the product will not be used for an extended period or is to be relocated.
8. If children are using this product, please ensure it is operated under adult supervision at all times.
9. Before leaving home for an extended vacation, please be sure to check the remaining water volume and battery status of the product.
10. Repairs should only be carried out by qualified professionals to avoid injury or damage. If any issues occur during use, please contact customer service promptly for assistance.

Product Introduction

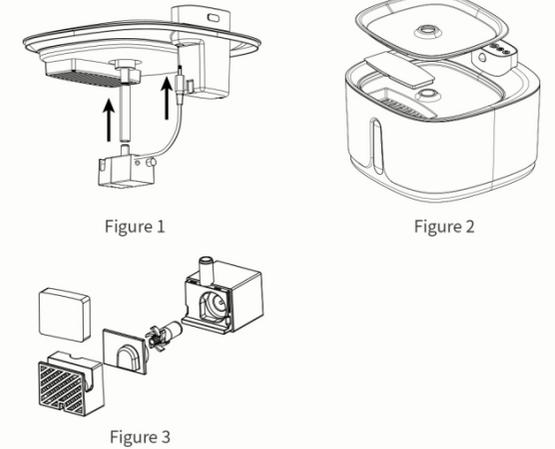


Package Contents



Installation steps

1. Please clean every parts before using.
2. Fill the tank with enough water.
3. Put the filter element in water for 5 minutes.
4. Connect the water outlet of the pump to the top cover outlet using the included silicone tube, then insert the pump's DC plug into the controller socket until fully seated. (Figure 1)
5. Remove the drinking tray and place the filter into the the water tank. (Figure 2).
6. The water pump can be disassembled for cleaning. (Figure 3).



Button and Indicator



On / Off/ Switch button

Long press the button for 2 seconds to turn on the power and enter the induction mode. Single press to switch to timing mode, then press again to switch to continuous mode. Long press the button for 2 seconds to shut down the device.

Induction mode

When a pet approaches within 0-1.5 meters and enters the 120° detection range in front of the product, the sensor will be triggered. The indicator light will turn blue, and water will dispense for 15 seconds.

Timing mode

Water will be dispensing every 20 minutes for 20 seconds in a continuous cycle.

Continuous mode

When connected to DC5V power supply, the water will dispense continuously and the water pump will keep operating. (When powered by battery only, the product will automatically switch to induction mode after discharging for 30 minutes).

Battery indicator

1. During charging, the indicator lights will cycle sequentially from the first to the third.
2. When fully charged, all three indicator lights will remain on. (the charging cycle display will stop).
3. When only the last indicator light is flashing, it signifies a low battery level and the product should be charged promptly.

Power Supply Selection

Power supply

Remove the waterproof plug from the power socket of the main control module. Insert the Type-C end of the charging cable into the power socket, and connect the other end of the cable to the adapter (DC5V1A). Then, plug the adapter into a standard electrical outlet. Press the power button on the main control module to turn on and start using. (You can also charge the battery simultaneously, Charging status is indicated by the 'Battery Icon Indicator')

*When using battery power, please unplug the charging cable and firmly reinsert the waterproof plug to ensure a proper seal.

Battery power supply

This product is equipped with a built-in 4000mAh lithium battery. When fully charged, it can be operated by simply pressing the power button on the main control module.

*When operating on battery power, the continuous mode will automatically switch to induction mode after 30 minutes of water dispensing.

Power cut due to water shortage:

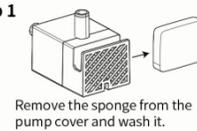
A red light flashing on the sensor indicates that the product has detected a water shortage or a water pump malfunction. Please follow the troubleshooting instructions to resolve the issue.

Cleaning and Maintenance

Regular cleaning of the pump can extend its lifespan.

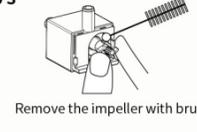
It is recommended to clean the pump every 2 weeks to prevent dirt from clogging the waterpath, which could lead to poor water flow, degraded water quality and increased noise levels.

Step 1



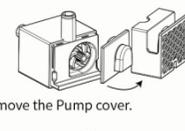
Remove the sponge from the pump cover and wash it.

Step 3



Remove the impeller with brush.

Step 2



Remove the Pump cover.

Step 4



Use the brush to clean the parts under clean water.

Daily cleaning

1. Please turn off the power before cleaning and keep the charging port dry.
2. It is recommended to replace the filter every 15 days, and to clean water pump and water pipe to maintain the cleanliness of the entire waterpath and prevent bacterial growth.
3. Before replacing the filter, please soak it in water for 5 minutes, then rinse thoroughly with clean water to remove any activated carbon dust that may have accumulated during transportation.
4. It is recommended to clean water tank, drinking tray and filter screen every 7 days.
5. Do not submerge or wash the main control module, and do not place it in the dishwasher.
6. It is recommended to replace the drinking water every 3 days and clean the product during water replacement.
7. After cleaning the water tank, ensure the charging port is dry before reconnecting the power.
8. For the health of your pet, please change the filter and the filter cotton regularly based on actual usage.

Troubleshooting

1.Noise Increase and Low Water Flow

- Ensure the top cover tray is properly and evenly placed in the water tank.
- Please refill the water tank to at least half full.
- Check for any damage to the water tube and clean the pump and impeller.

2.Mode Indicator Flashing Constantly, No Water Dispensing

- Check if the pump is clogged and clean the pump if necessary.

3. Infrared Sensor Flashes Red Light

- Insufficient water level, please refill the water.
- Ensure the pump is fully submerged in water.

4.Charging Failure

- Verify that both ends of the Type-C charging cable are properly connected.
- Check if the charging cable is damaged.
- Check if the power adapter is functioning correctly.
- Confirm that the power outlet is supplying electricity.

5.Water Flow Noise

- Ensure the filter is installed correctly.
- Check that the water outlet is properly installed.

6.Vibration Sound

- Check that the water dispenser is placed on a flat surface and all four feet are firmly supported.

Product Information

Product name: Smart pet water fountain

Model No.: W01/W01SP

Product size: 210×210×140mm

Battery capacity: 4000mAh

Operation voltage: DC3.7V

Water capacity(Max): 3.2L

Product weight: 0.65KG